



# Social Monitoring Report

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Project Number: 42266-023  
July 2018  
Period: December 2017 – May 2018

## IND: Kolkata Environmental Improvement Investment Program - Tranche 1

Submitted by:

The Kolkata Municipal Corporation (KMC), Kolkata

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**Subject:** Semi Annual Social Safeguard Monitoring Report - Tranche I and Tranche II from December 2017 to May 2018 (L 3053)

Dear Sourav,

Kindly find the Semi Annual Social Safeguard Monitoring Report - Tranche I and Tranche II for the period of December 2017 to May 2018 for your kind perusal.

Project Director  
Kolkata Environment Improvement Investment Programme  
Kolkata Municipal Corporation  
Kolkata



Soft copy recd 6.07.18

# Semi-Annual Social Safeguard Monitoring Report

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**ADB Loan Number 3053-IND**  
**Period: December 2017 to May 2018**

**IND: Kolkata Environmental Improvement Investment  
Program (KEIIP) - Tranche 1**

Prepared by Project Management Unit, Kolkata Environmental Improvement Investment Program, Kolkata Municipal Corporation, Government of West Bengal for Asian Development Bank

# KOLKATA ENVIRONMENTAL IMPROVEMENT INVESTMENT PROGRAM (KEIIP) – TRANCHE 1

## Project Management Unit (PMU)



**SEMI ANNUAL SOCIAL SAFEGUARDS MONITORING REPORT**  
**TRANCHE 1**  
**ADB Loan 3053-IND**  
**(Period December 2017 to May 2018)**

## ABBREVIATIONS

ADB	- Asian Development Bank
CPHEEO	- Central Public Health and Environmental Engineering Organisation
CW	- Canal Water
DPR	- Detailed Project Report
DSC	- Design and Supervision Consultants
DWF	- Dry Weather Flow
KMC	- Kolkata Municipal Corporation
EA	- Executing Agency
EARF	- Environmental Assessment and Review Framework
EIA	- Environmental Impact Assessment
EMP	- Environmental Management Plan
GRC	- Grievance Redressal Committee
GRM	- Grievance Redress Mechanism
GW	- Groundwater
IEE	- Initial Environmental Examination
INR	- Indian National Rupee
KEIP	- Kolkata Environmental Improvement Project
KEIIP	- Kolkata Environmental Improvement Investment Program
KMDA	- Kolkata Metropolitan Development Authority
O & M	- Operation and Maintenance
PMC	- Project Management Consultant
PMU	- Project Management Unit
PS	- Pumping Station
ROW	- Right of Way
RP	- Resettlement Plan
S & D	- Sewage & Drainage
SPS	- Safeguard Policy Statement
STP	- Sewage Treatment Plant
SWF	- Storm Water Flow
SW	- Surface Water
TMP	- Traffic Management Plan
UFW	- Unaccounted For Water
USD	- US Dollar
WTP	- Water Treatment Plant

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## I. INTRODUCTION

### A. Background

1. The Asian Development Bank (ADB) loans have assisted KMC in the expansion and development of sewerage and drainage coverage through the Kolkata Environmental Improvement Project (KEIP) since 2000 within the municipal limits of Kolkata Municipal Corporation (KMC). Kolkata Environmental Improvement Investment Program (KEIIP) is a continuation of KEIP. ADB approved the provision of loans under the multi-tranche financing facility (MFF) for KEIIP for an aggregate amount not exceeding 400 million USD. For Tranche 1 of KEIIP or Loan 3053-IND a loan amount of 100 million USD was approved.

2. The work envisaged under Kolkata Environmental Improvement Investment Program (KEIIP) has been conceptualized under three tranches. The First Tranche of the MFF is named KEIP Phase 2, the Second project or Tranche 2 – KEIP Phase 3 and the Third Tranche is KEIP Phase 4.

3. A total of seven subprojects prioritizing waterworks and sewerage & drainage are proposed under **Tranche 1**, that includes:

- i. Water Loss Management in the Cossipore service zone, ward numbers 1 to 6;
- ii. Rehabilitation of Palta Water Treatment Plant and Garden Reach Water Treatment Plant + Cleaning of Pre-settling Tanks (PSTs) at Palta WTP;
- iii. Supply and Installation of pumps and motors at Tallah, Palta and Garden Reach systems;
- iv. Micro tunneling work on water trunk main between Garden Reach and Taratala and laying of sewer line along Diamond Harbor Road;
- v. Construction of Pumping Station at Begore khal and at Joka Tram Depot & Construction of Sewerage & Drainage network within Diamond Harbour Road Catchment I;
- vi. Micro tunneling works on Pressure main between Santoshpur MPS and Garden Reach STP.
- vii. Construction of S&D Network and Pumping Station in Borough - XIII (Ward 122) including Replacement of GAP Sewer Line in Borough-XV. Laying of Pumping Main and Rehabilitation of SSE STP including operation & Maintenance of the Pumping Station(s) and STP

4. The following **Table 1** summarizes the packages under Tranche 1:

**Table 1: Summary of Different Packages under Tranche 1**

Description	Area / Location	Major Provision	Contract Packages
<b>Tranche 1</b>			
Water Supply*	Ward 1 to 6, Palta water works, Tallah Pumping Station, Garden Reach Water works, Taratala Road.	<ul style="list-style-type: none"> <li>• Water Loss Management in ward 1 to 6 ( Laying of pipe lines – 153 km)</li> <li>• Laying of Transmission Main from Gareden Reach WTP to James Long Sarani - 5-km</li> <li>• Replacement of Pumps, Motor, Valve at Palta &amp; Garden Reach water Works &amp; Tala pumping station</li> <li>• Construction of new Water Treatment Plant of 91 MLD capacity at Palta water works</li> <li>• Renovation of Jetty at Palta &amp; Garden Reach Water works</li> </ul>	WS 01 to WS 04 <b>(Nos. Package– 4 )</b>
S&D System*	Part of Ward 125, part of ward 126, part of ward 122 & Garden Reach area	<ul style="list-style-type: none"> <li>• Laying of trunk pipe lines – 38 km (approx.)</li> <li>• Construction of Pumping station – 3 nos.</li> <li>• Augmentation of Airport Road Cultural Field Pumping station</li> </ul>	SD 04 to SD 07 <b>(Nos. Package–4 )</b>

N.B. \* 'SD – 04 & WS – 04' is a combined project of both Sewerage & Drainage and Water Supply

5. This semi-annual social monitoring report has been prepared for the period for December, 2017 to May, 2018 describing the progress of the project works and deliberates upon social safeguards under Tranche 1 of KEIIP following the requirements of the ADB Safeguard Policy Statement (2009) and the *Operations Manual* section on safeguard policy (OM F1).

## **B. Scope of the Report**

6. The scope of the semi-annual social safeguard monitoring report is to present the periodic update of the project implementation under Tranche 1 of the project in compliance with the ADB SPS, 2009, in particular as per the approved IR documents - Resettlement Plan (RP) and Due Diligence Report (DDR). The report aims to capture (i) critical facts, significant finding, and recommended actions; (ii) capture any adverse impact in terms of IR impact or income loss due to loss of access during construction work; (iii) provide information on necessary safeguard methods adopted to avoid, reduce, minimize, mitigate or compensate any adverse impact due to project work; (iii) identify mitigation measures and any residual negative impacts that cannot be mitigated; (iv) describe the process undertaken during project design to engage stakeholders and the planned information disclosure measures and the process for carrying out consultation with affected people and facilitating their participation during project implementation; (v) describe the subproject's grievance redress mechanism for resolving complaints; (vi) describe the monitoring measures and reporting procedures to ensure early detection of conditions that necessitate particular mitigation measures; and (x) identify who is responsible for carrying out the mitigation and monitoring measures.

7. This report covers Social Safeguard Monitoring, addressing all the issues related social safeguards with reference to the progress achieved and current status of reporting period from December, 2017 to May, 2018.

## **C. Sub-Project Categorization and IR Impacts**

8. At the project feasibility stage Resettlements Plans (RPs) were prepared under Tranche 1 of the project - for the water supply projects (WS 01, WS 04) and sewerage and drainage project (SD 04, SD 05). The RPs concluded that the subprojects would potentially have temporary impacts and accordingly an entitlement matrix was prepared summarizing the assistance to be provided to the affected persons.

9. The primary objective of the social safeguard related to involuntary resettlement states that impacts to be minimized to the extent possible for any infrastructure development work. With the progress of work for all the subprojects under Tranche 1, adequate measures have been adopted which minimized the adverse impacts in terms of temporary loss, as earlier anticipated. As a result for the same, the RPs prepared for the sub-projects, have been revised into Due Diligence Reports that are duly approved by ADB.

10. The following **Table 2** summarizes physical progress of the sub-projects and potential IR impacts.

**Table 2: Summary Table on Physical Progress of Sub-projects and IR, IP Impacts**

Sl. No	Package Title	Status of DDR / RP	Project Outcome	Physical Progress made till May'18	IR Impact	Impact on Indigenous People	Entitlements
1	<b>TR-01/WS 01</b> : Water loss Management in Cossipore area	DDR Submitted	Reduction of Water loss and 24 X 7 supply of water	57.18 %	NIL	NIL	NIL
2	<b>TR-01/WS 02</b> : Rehabilitation & Refurbishment of Water Works at Palta & Garden Reach Water works		To upgrade the existing water supply system and mitigation of shortfalls	84.20 %	NIL	NIL	NIL
3	<b>TR-01/WS 03</b> : Supply & Installation of Pumps & Motor for water supply at Tallah, Palta & Garden Reach		To upgrade the existing water supply system and mitigation of shortfalls	100 %	NIL	NIL	NIL
4	<b>TR-01/WS 04 &amp; SD 04:</b> Laying of Water line & Sewer line by Micro tunnelling method	RP revised & DDR submitted and uploaded in KEIIP Web site	<p><b>Water line</b> - Mitigation of shortfalls and supply of treated water in Joka area</p> <p><b>Sewer line</b> - To minimize the long lasting water logging problem and improve the overall environmental condition. Entire combined flow, generated from the wards will be conveyed to Joka Tram Depot PS. From the PS Storm water will be discharged to Churial Canal &amp; DWF will be conveyed to STP for treatment</p>	97 %	NIL	NIL	NIL

Sl. No	Package Title	Status of DDR / RP	Project Outcome	Physical Progress made till May'18	IR Impact	Impact on Indegenio us People	Entitlements
5	TR-01/SD 05 : Laying of Sewer lines in 125 & 126 & Construction of pumping stations	RP revised & DDR approved and uploaded in KEIIP Web site	<ul style="list-style-type: none"> <li>• Development of S&amp;D network in the area to minimize the long lasting water logging problem and improve the overall environmental condition Entire combined flow from the network will be conveyed to the Joka Tram Depot PS through the main trunk sewer along DH Road. From the PS, SWF will be discharged to Churial Canal &amp; wastewater (DWF) will be conveyed to Kalagachhia STP for treatment</li> <li>• Construction of Begore pumping station will provide full benefit of the S&amp;D system constructed under KEIP Phase 1. The pumping station will reduce water logging problem in part of ward 128, 129 &amp; 130</li> <li>• Augmentation of Airport Road Cultural Field Pumping station will help faster evacuation of SWF from the Ward no. Ward 129, 130 &amp; 131</li> </ul>	67.14 %	NIL	NIL	NIL

Sl. No	Package Title	Status of DDR / RP	Project Outcome	Physical Progress made till May '18	IR Impact	Impact on Indegenio us People	Entitlements
6	<b>TR-01/SD 06</b> - Laying of Sewage pressure main from Santoshpur MPS to Garden Reach STP by Micro tunnelling method	Project completed & handed over to KMC	To convey Wastewater to Garden Reach STP for treatment	Work Completed & Package Handed Over to KMC	NIL	NIL	NIL
7	<b>TR-01/SD 07:</b> Laying of S&D network in ward part of 122 & rehabilitation of GAP line in Borough XV & SSE STP	Revised DDR was approved and uploaded in KEIIP Web site	<ul style="list-style-type: none"> <li>To provide relief from water logging conditions within the project Area and for proper functioning of existing S &amp; D system.</li> <li>Combined flow from the part of Ward 122 is proposed to be conveyed to the combined PS through the S&amp;D network. From The PS Storm water will be discharged to the Churial Canal through dedicated pumping main of 1400 mm a dia. &amp; DWF will be transported to the SSE STP.</li> </ul>	51.66	NIL	NIL	NIL

## II. Compensation, Rehabilitation and Mitigation Measures

11. All sub-projects under Tranche 1 are being implemented either on government lands (owned by different government roads) or within the RoW of Public Roads owned and maintained by Kolkata Municipal Corporation (KMC) or Public Works Department (PWD Roads) in line with the Resettlement Framework (RF) for the project, where most of the subprojects have been proposed on government land. No acquisition of land has been undertaken for any of the component of any sub-project under this Tranche. Hence, no compensation or rehabilitation safeguards were required to be disbursed prior to start of physical work for each of the sub-projects.

12. Temporary impacts to traffic/ access to shops and residences due to digging and excavation of trenches for laying of sewerage and drainage pipeline have been mitigated by ensuring access to properties, through provisions of pedestrian planks, provision of adequate signage, and careful traffic management. In some areas traffic diversions with proper prior planning and management by the Contractors in consultation with the Traffic Police authorities and the community. The community people were duly informed and consulted before start of civil work.

## III. Public Participation and Consultation

13. Public consultation and participation of the community and stakeholders keep them informed on the project progress, their involvement in the process and issues pertaining to environment and social considerations. Several consultations were conducted with the community members (residents, business owners, workers) and other key stakeholders at the subproject locations to better understand the existing gaps in drainage and sewerage system, issues related to water logging and concerns related to progress of civil work under the subproject in their respective areas.

**Table 3: Summary of Stakeholder Consultations held in Different Subproject Locations**

SI.No.	Date	Sub-project No.	Location	No. of Participants
1.	14.12.17	WS - 01	Gitanjali Community Hall, Lock Gate Road 2, Ward 6.	Female : 78 Male : 5 Total : 83
2.	12 & 13 January 2018	SD - 05	Ward No. 129	Miking for Public Awareness
3.	02.03.18	Tranche - I	Conference Room, KEIIP	23 Nos. of Participants from contractor's end

14. A Community Consultation event with women members from the local community of Municipal Ward 6 was conducted on 14 December 2017 at Gitanjali Community Hall, Lock Gate Road 2, Ward 6. The event was organized by SUEZ (project contractors of WS-01) with active involvement of the Ujala SHG Federation Ward 6 with the aim to raise awareness on water loss management (WLM) works under tranche 1 of KEIIP in Ward 1 to 6 and its linkages with improved health social and gender empowerment. Mrs. Suman Singh, Ward Councilor was the chief guest of the event. She was gracious enough to offer valuable inputs for smooth execution of the said event.

15. SUEZ organized the awareness raising event to help the stakeholders assimilate the understanding of the work of the Project and its benefits at Ward 6. The discussion was held primarily with the women community members who are also the members of the 'Ujala SHG Federation' (SHG Federation). Issues of discussions covered wastage and overuse of water by people, cost of government to produce one liter of purified water, and how this can be prevented by using water prudently. It was mentioned that people of this area are using 300 to 350 liters of water per day whereas the standard is around 150. Customer survey, meter installation, various technical mapping, network rehabilitation, replacement of house service connection and restoration etc. activities would be carried out. The SHG Federation President said that there are around 29 SHGs and about 460 members; they are involved with mid-day meal cooking for government school children and other income generating activities. The SHG members were requested by the SUEZ team, DSC, PCSDC team members to mobilize the local residents about water loss management.

16. On 12th & 13th January 2018, a public campaigning was organized by PC&SDC at Ward No. 129 under Package SD – 05. The event was organized for public awareness and dissemination of information related to project work. While announcing, a disclosure regarding the Grievance Redressal Mechanism of the Project was given. It was mentioned that, the subproject area is basically a low land area and suffers a lot during rainy seasons. It is expected that, with the successful implementation of the project work the water logging problem will be addressed which in return will have a positive impact on local community. Residents of the wards, gladly welcome the initiatives of KMC and assure full support to the project authority. Leaflets and pamphlets were distributed for public awareness and participation.

17. On 2nd March 2018, keeping in view the SPS 2009 policy of ADB, another stakeholder consultation was organized at KEIIP's conference room with the representatives of all contractors under Tranche – 1 Packages of KEIIP. Key findings of safeguard monitoring visits were discussed with the participants and further action plan was decided to avoid any adverse impact in subproject areas

#### **IV. Grievance Redress Mechanism (GRM)**

18. A common grievance redress mechanism (GRM) has been established for social, environmental or any other subproject related grievances.

19. Grievance Redress Process: PMU maintains a Complaint Cell at KEIIP office, located at 206 A J C Bose Road Kolkata 700017 headed by a designated Grievance Redress Officer, which is currently officiated by the Administrative Officer under Project Director of KEIIP. The Complaint Cell will also serve as Public Information Centers, where, apart from grievance registration, information on the Project, subprojects, social and environmental safeguards, etc can be provided.

20. At every Borough Office of KMC under which the civil works are in progress, a drop box has been kept to receive and complaints and suggestions from the community people. At Contractors' site offices, complaint and suggestion register have been made available for lodging any complaints. The concerned Executive Engineers of KEIIP monitor these registers during their site visits and if possible take necessary actions for redressal of minor complaints with intimation to the complainant.

21. The Grievance Registration/Suggestion Form are available at the Complaints Cell and in Borough Offices and will also be downloadable from the KEIIP/KMC websites. Grievances/suggestions of affected persons can be dropped into suggestion boxes or conveyed through phone or mail. Affected Persons will also be able to register grievances - social, environmental or other, personally at the Complaint Cell and at Borough offices of KMC.

22. All complaints (unresolved at local site/Borough level) relating to KEIIP are to be sent to the project Director, KEIIP including those received in the KMC/KEIIP website for redress. The Grievance Redress Officer is responsible to resolve simple unresolved issues and in case of complicated issues, consult/seek the assistance of the Environment/Social Specialist of the DSC/PMU. Grievances not redressed through this process within one month of registration will be brought to the notice of the Project Director, KEIIP. Action taken in respect of all complains will be communicated to the complainant by letter, over phone or e-mail as the case may be.

23. Periodic community meetings with affected communities to understand their concerns and help them through the process of grievance redress (including translation from local dialect / language, recording and registering grievances of non-literate affected persons and explaining the process of grievance redress) will be conducted if required. The above Grievance Redress Process will be discussed with the stakeholders at the proposed disclosure workshop.

24. **Grievance Redress Committee (GRC):** A PMU level GRC has been constituted by the Project Director to address grievances. Grievances not resolved at borough level are referred to PMU level. However grievances that cannot be resolved at PMU level may be referred to the apex grievance redress committee (GRC). Still unresolved issues may approach the appropriate court of law.

25. Time period for grievance redress at each level are as follows:

- ✍ Site level – 7 days
- ✍ Borough level – 7 days
- ✍ GRC – PMU level – 15 days
- ✍ Apex GRC- 15 days

26. There have been no grievances from any community members in relation to any social issues at any of the construction sites during the reporting period - December, 2017 to May, 2018.

## V. Institutional Arrangement

27. An institutional arrangement is in place for the project that ensures, all sub-projects are implemented in compliance with ADB SPS, 2009. The subproject is being implemented and monitored by the Project Management Unit (PMU). At the PMU level, there are two safeguard specialists responsible environmental and social safeguards. PMU Environment Specialist is the overall in-charge on Environmental safeguard of the program. The responsibilities of the Environmental Specialist ensures that (i) environmental safeguard issues are addressed; (ii) EMP/approved Site Environment Plan (SEP) is implemented; (iii) physical and non-physical activities under the subproject are monitored; and (iv) monitoring reports are prepared on time and submitted to ADB. Safeguard Monitoring Unit (SMU) of PMU is ensuring field level monitoring and safeguard documentation

28. For ensuring social safeguards for the project the Social Safeguard Specialist of PMU is supported by a Social Monitoring Unit (SMU). The PMU Social Safeguard Specialist ensures monitoring and implementation of social safeguards at subproject locations. The PMU Social Safeguard Specialist is supported by the Social Safeguard Specialist from Design and Supervisions Consultants (DSC) who is also responsible for regular monitoring follow ups and support the SMU team with handling of social issues at subproject locations.

29. The Safeguard Monitoring Unit (SMU) is responsible to: (i) conduct site visits to all sub-project locations in regular intervals, (ii) orient Contractors and its workers on social safeguard, so that the implementation work is carried out in compliance, (iii) community consultation and awareness programs at subproject locations, (iv) collect information related to grievance/ complaints and duly informs higher authorities of the Project and Contractor Engineers for redress, and (v) prepare monthly progress report and monitoring reports.

## **VI. Monitoring Results - Findings**

30. In the present reporting period, physical progress of work is in place for 6 packages. The project areas have been visited by the safeguard team from PMU, DSC along with the DSC Engineers in presence of the Contractors. Contractors too, identify and confirm any issues related to social safeguard under the package to PMU, DSC. Throughout the entire stages of the project, field visits and consultations have been conducted with different stakeholders in regular intervals and sometimes even informally.

31. Site visit monitoring findings:

- There has been no land acquisition undertaken for any of the sub-project under Tranche 1 - hence, no land acquisition reported during the period December, 2017 to May, 2018.
- There were no resettlement related issue indentified for any of the subprojects - design and techniques were optimized to reduce impacts.
- No further encroachment or any squatter has been found on the selected sites till date. Contractors at the ongoing work sites and the SMU staff regularly monitor that there are no encroachments in the proposed sub-project locations.
- The site assessment report does not indicate presence of any IPs.
- It is being constantly ensured by the Social Safeguard Specialists from PMU, DSC and the SMU staff that the women participate and get involved in all project related activities.
- Assessment on involvement and utilisation of local labourers at subproject construction sites and monitoring their health and safety provisions
- No grievance concerning R&R issues was reported during the monitoring period.

32. Regular site visits monitor labour availability, utilisation, provision of basic facilities, such as lodging, drinking water, sanitation etc. Orientations are being given on health, sanitation, safety management and other social concerns at the sites. Nearby residents are being appraised about the duration of work and the likely inconveniences and the need for their active participation, cooperation and support during the ongoing civil works.

## **VII. Compliance Status**

33. This section summarizes the compliance status of the project activities under Tranche 1.

**Table 4: Implementation Status and Social Safeguard Compliance of Contract Packages under Tranche 1 – KEIP**

Sl. No.	Contract package	Name of the subproject	Physical Progress	Status	Social safeguard compliance	Required action
1	Tr-1/ WS 01	Performance Based Water Loss Management Works at Cossipore Service Zone, Ward no. 01 to 06	57.18%	Under construction	No issue - complied	Regular monitoring by SMU required
2	Tr-1/WS02	<b>Water supply</b> - Rehabilitation and Refrurbishment of Water Works at Palta and Garden Reach	94.47%	Under construction	No issue - complied	
3	Tr-1/WS03	<b>Water supply-</b> Supply and Installation of Pumps & Motors at, <ul style="list-style-type: none"> <li>• Tallah- Palta System</li> <li>• Garden Reach System</li> </ul>	100.00%	Completed	No issue- complied	
4	Tr-1/ WS & SD-04	<b>Water supply &amp; Waste water-</b> Laying of water trunk main from Garden Reach waterworks to Taratala Valve Station and Laying of Sewer line along Diamond Harbour Road by Micro Tunnelling Method	97.00%	Under construction	No issue reported - complied	Disclosed the GRM contact numbers at all the construction sites.
5	Tr -1/SD-05	<b>Waste water</b> - Construction of pumping stations in Begore khal and in Joka Tram Depot area	100.00%	Completed	No issue reported - complied	Regular monitoring by SMU required

Sl. No.	Contract package	Name of the subproject	Physical Progress	Status	Social safeguard compliance	Required action
		Construction of Sewerage and Drainage Network within Diamond Harbour Road catchment				
6	Tr-1/SD-06	<p><b>Waste water-</b> Micro-tunneling works on pressure main from Santoshpur Pumping Station to Garden Reach Sewage Treatment Plant</p> <p>Pressure main between Santoshpur Main pumping station (MPS) and Garden Reach Sewage Treatment Plant (STP) by micro tunnelling approx. Length 525 m, 1800 mm inner dia, RCC NP-4 pipe</p>	Handed over	Handed over	No issue reported – complied.	
7	Tr-1/SD-07	<b>Waste water –</b> Construction of S & D Network and Pumping Station in Borough XIII (Ward 122) including Replacement of GAP Sewer Line in Borough XV, Laying of Pumping Main and Rehabilitation Of SSE STP including Operation & Maintenance of the Pumping Stations(s) and STP	92.48%	Under construction	No issue reported - complied	Regular monitoring by SMU required

Sl. No.	Contract package	Name of the subproject	Physical Progress	Status	Social safeguard compliance	Required action
8	TR-1/BR-08A	Interior renovation of KEIIP office at Business Towers, 206 AJC Bose Road, Kolkata 700017 including Electrical works & Air- conditioning works	100%	100% Completed	NA	

## **VIII. Follow up Actions**

34. To identify any social impacts, during the entire stage of Project implementation under Tranche 1, the Safeguard Consultants of PMC/DSC and SMU will visit the project sites on regular basis. Activities to follow in the next quarter is as follows:

- Consultations with local people for smooth implementation to be continued throughout the project implementation.
- Any unforeseen impact need / grievance issue to be documented and mitigated accordingly .

## ANNEXURE 1 : PHOTOGRAPHS OF COMMUNITY CONSULTATIONS & OTHERS



Photographs of the campaign at KMC Ward 129 for information dissemination and Public Participation by PC&SDC, KEIIP



**Miking at Ward 129**

**PHOTOGRAPHS OF STAKEHOLDER CONSULTATION, TRANCHE – 1 CONTRACTORS  
OF KEIP ON 2<sup>ND</sup> MARCH 2018**

