



Social Monitoring Report

Project Number: 42266-023
March 2019
Period: June 2018 – November 2018

IND: Kolkata Environmental Improvement Investment Program - Tranche 1

Submitted by:

The Kolkata Municipal Corporation (KMC), Kolkata

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Asian Development Bank

RS

for logging pls
PKM LSM

From: Project Director KEIP <pdkeip@gmail.com>

Sent: Friday, March 8, 2019 2:27 PM

To: Sourav MAJUMDER

Cc: Pramod Kumar; Neeta Pokhrel; Bebedel V. Fabe; Saswati G. Belliappa; Soumya Ganguly; Narayan chandra Mondal; kali ghosh

Subject: Revised Semi Annual Social Safeguard Monitoring Report (SSMR) for Tranche-I, KEIP for the period of JUNE 2018 TO NOVEMBER 2018

Dear Sourav,

Kindly find enclosed herewith the Revised Semi Annual Social Safeguard Monitoring Report (SSMR) for Tranche-I, KEIP for the period of JUNE 2018 TO NOVEMBER 2018 for TRANCHE I, KEIP for your kind perusal.

With warm regards,

Project Director
Kolkata Environment Improvement Investment Programme
Kolkata Municipal Corporation
Kolkata



Soft copy send 8.03.19

Semi-Annual Social Safeguard Monitoring Report

ADB Loan Number 3053-IND
Period: June 2018 – November 2018

**IND: Kolkata Environmental Improvement Investment
Program (KEIIP) - Tranche 1**

Prepared by Project Management Unit, Kolkata Environmental Improvement Investment Program, Kolkata Municipal Corporation, Government of West Bengal for Asian Development Bank

KOLKATA ENVIRONMENTAL IMPROVEMENT INVESTMENT PROGRAM (KEIIP) – TRANCHE 1

Project Management Unit (PMU)



**SEMI ANNUAL SOCIAL SAFEGUARDS MONITORING REPORT
TRANCHE 1
ADB Loan 3053-IND
(Period June 18 to November 2018)**

ABBREVIATIONS

ADB	- Asian Development Bank
ADB SPS	-Asian Development Bank Safeguard Policy Statement 2009
DDR	-Due Diligence Report
DSC	- Design and Supervision Consultants
DH	- Diamond Harbour Road
DWF	- Dry Weather Flow
EMP	- Environment Management Plan
GAP	- Ganga Action Plan
GRC	- Grievance Redressal Committee
GRM	- Grievance Redress Mechanism
IR	- Involuntary Resettlement
KMC	- Kolkata Municipal Corporation
KEIP	- Kolkata Environmental Improvement Project
KEIIP	- Kolkata Environmental Improvement Investment Program
MFF	-Multi Tranche Finance Facility
MLD	-Million Litre per day
PMC	- Project Management Consultant
PMU	- Project Management Unit
OM	-Operations Manual
PWD	-Public Works Department
PS	- Pumping Station
ROW	- Right of Way
R&R	-Rehabilitation & Resettlement
RF	-Resettlement Framework
RP	-Resettlement Plan
SEP	-Site Environment Plan
S & D	- Sewage & Drainage
SMU	-Safeguard Management Plan
SPS	- Safeguard Policy Statement
STP	- Sewage Treatment Plant
SSE STP	-South Sub-urban East Sewage Treatment Plant
SWF	-Storm Weather Flow
TR	-Tranche
USD	-United States Dollar
WTP	-Water Treatment Plant
WS	-Water Supply

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I. INTRODUCTION

A. Background

1. The Asian Development Bank (ADB) loans have assisted KMC in the expansion and development of sewerage and drainage coverage through the Kolkata Environmental Improvement Project (KEIP) since 2000 within the municipal limits of Kolkata Municipal Corporation (KMC). Kolkata Environmental Improvement Investment Program (KEIIP) is a continuation of KEIP. ADB approved the provision of loans under the multi-tranche financing facility (MFF) for KEIIP for an aggregate amount not exceeding 400 million USD. For Tranche 1 of KEIIP or Loan 3053-IND a loan amount of 100 million USD was approved.

2. The work envisaged under Kolkata Environmental Improvement Investment Program (KEIIP) has been conceptualized under three tranches. The First Tranche of the MFF is named KEIP Phase 2, the Second project or Tranche 2 – KEIP Phase 3 and the Third Tranche is KEIP Phase 4.

3. A total of seven subprojects prioritizing waterworks and sewerage & drainage are proposed under **Tranche 1**, that includes:

- i. Water Loss Management in the Cossipore service zone, ward numbers 1 to 6;
- ii. Rehabilitation of Palta Water Treatment Plant and Garden Reach Water Treatment Plant + Cleaning of Pre-settling Tanks (PSTs) at Palta WTP;
- iii. Supply and Installation of pumps and motors at Tallah, Palta and Garden Reach systems;
- iv. Micro tunneling work on water trunk main between Garden Reach and Taratala and laying of sewer line along Diamond Harbor Road;
- v. Construction of Pumping Station at Begore khal and at Joka Tram Depot & Construction of Sewerage & Drainage network within Diamond Harbour Road Catchment I;
- vi. Micro tunneling works on Pressure main between Santoshpur MPS and Garden Reach STP.
- vii. Construction of S&D Network and Pumping Station in Borough - XIII (Ward 122) including Replacement of GAP Sewer Line in Borough-XV. Laying of Pumping Main and Rehabilitation of SSE STP including operation & Maintenance of the Pumping Station(s) and STP

4. The following Table 1 summarizes the packages under Tranche 1:

Table 1: Summary of Different Packages under Tranche 1

Description	Area / Location	Major Provision	Contract Packages
Tranche 1			
Water Supply*	Ward 1 to 6, Palta water works, Tallah Pumping Station, Garden Reach Water works, Taratala Road.	<ul style="list-style-type: none"> • Water Loss Management in ward 1 to 6 (Laying of pipe lines – 153 km) • Laying of Transmission Main from Garden Reach WTP to James Long Sarani - 5-km • Replacement of Pumps, Motor, Valve at Palta & Garden Reach water Works & Tala pumping station • Construction of new Water Treatment Plant of 91 MLD capacity at Palta water works • Renovation of Jetty at Palta & Garden Reach Water works 	WS 01 to WS 04 (Nos. Package– 4)
S&D System*	Part of Ward 125, part of ward 126, part of ward 122 & Garden Reach area	<ul style="list-style-type: none"> • Laying of trunk pipe lines – 38 km (approx.) • Construction of Pumping station – 3 nos. • Augmentation of Airport Road Cultural Field Pumping station 	SD 04 to SD 07 (Nos. Package–4)

N.B. * 'SD – 04 & WS – 04' is a combined project of both Sewerage & Drainage and Water Supply

5. This semi-annual social monitoring report has been prepared for the period for June, 2018 to November, 2018 describing the progress of the project works and deliberates upon social safeguards under Tranche 1 of KEIIP following the requirements of the ADB Safeguard Policy Statement (2009) and the *Operations Manual* section on safeguard policy (OM F1).

B. Scope of the Report

6. The scope of the semi-annual social safeguard monitoring report is to present the periodic update of the project implementation under Tranche 1 of the project in compliance with the ADB SPS, 2009, in particular as per the approved IR documents - Resettlement Plan (RP) and Due Diligence Report (DDR). The report aims to capture (i) critical facts, significant finding, and recommended actions; (ii) capture any adverse impact in terms of IR impact or income loss due to loss of access during construction work; (iii) provide information on necessary safeguard methods adopted to avoid, reduce, minimize, mitigate or compensate any adverse impact due to project work; (iii) identify mitigation measures and any residual negative impacts that cannot be mitigated; (iv) describe the process undertaken during project design to engage stakeholders and the planned information disclosure measures and the process for carrying out consultation with affected people and facilitating their participation during project implementation; (v) describe the subproject's grievance redress mechanism for resolving complaints; (vi) describe the monitoring measures and reporting procedures to ensure early detection of conditions that necessitate particular mitigation measures; and (x) identify who is responsible for carrying out the mitigation and monitoring measures.

7. This report covers Social Safeguard Monitoring, addressing all the issues related social safeguards with reference to the progress achieved and current status of reporting period from June, 2018 to November, 2018.

C. Sub-Project Categorization and IR Impacts

8. At the project feasibility stage Resettlements Plans (RPs) were prepared under Tranche 1 of the project - for the water supply projects (WS 01, WS 04) and sewerage and drainage project (SD 04, SD 05). The RPs concluded that the subprojects would potentially have temporary impacts and accordingly an entitlement matrix was prepared summarizing the assistance to be provided to the affected persons.

9. The primary objective of the social safeguard related to involuntary resettlement states that any kind of impact needs to be avoided and if not possible, then minimized to the extent possible for any infrastructure development work. With the progress of work for all the subprojects under Tranche 1, adequate measures have been adopted which minimized the adverse impacts in terms of temporary loss, as earlier anticipated. As a result for the same, the RPs prepared for the sub-projects, have been revised into Due Diligence Reports that are duly approved by ADB.

10. The following **Table 2** summarizes physical progress of the sub-projects and potential IR impacts.

Table 2: Summary Table on Physical Progress of Sub-projects and IR, IP Impacts

Sl. No	Package Title	Status of DDR / RP	Project Outcome	IR Impact	Impact on Indigenous People	Entitlements
1	TR-01/WS 01 : Water loss Management in Cossipore area	DDR Submitted	Reduction of Water loss and 24 X 7 supply of water	NIL	NIL	NIL
2	TR-01/WS 02 : Rehabilitation & Refurbishment of Water Works at Palta & Garden Reach Water works		To upgrade the existing water supply system and mitigation of shortfalls	NIL	NIL	NIL
3	TR-01/WS 03 : Supply & Installation of Pumps & Motor for water supply at Tallah, Palta & Garden Reach		To upgrade the existing water supply system and mitigation of shortfalls	NIL	NIL	NIL
4	TR-01/WS 04 & SD 04: Laying of Water line & Sewer line by Micro tunnelling method	RP revised & DDR submitted and uploaded in KEIIP Web site	<p>Water line - Mitigation of shortfalls and supply of treated water in Joka area</p> <p>Sewer line - To minimize the long lasting water logging problem and improve the overall environmental condition. Entire combined flow, generated from the wards will be conveyed to Joka Tram Depot PS. From the PS Storm water will be discharged to Churial Canal & DWF will be conveyed to STP for treatment</p>	NIL	NIL	NIL

Sl. No	Package Title	Status of DDR / RP	Project Outcome	IR Impact	Impact on Indegenious People	Entitlements
5	TR-01/SD 05 : Laying of Sewer lines in 125 & 126 & Construction of pumping stations	RP revised & DDR approved and uploaded in KEIIP Web site	<ul style="list-style-type: none"> • Development of S&D network in the area to minimize the long lasting water logging problem and improve the overall environmental condition Entire combined flow from the network will be conveyed to the Joka Tram Depot PS through the main trunk sewer along DH Road. From the PS, SWF will be discharged to Churial Canal & wastewater (DWF) will be conveyed to Kalagachhia STP for treatment • Construction of Begore pumping station will provide full benefit of the S&D system constructed under KEIP Phase 1. The pumping station will reduce water logging problem in part of ward 128, 129 & 130 • Augmentation of Airport Road Cultural Field Pumping station will help faster evacuation of SWF from the Ward no. Ward 129, 130 & 131 	NIL	NIL	NIL

Sl. No	Package Title	Status of DDR / RP	Project Outcome	IR Impact	Impact on Indigenous People	Entitlements
6	TR-01/SD 06 - Laying of Sewage pressure main from Santoshpur MPS to Garden Reach STP by Micro tunnelling method	Project completed & handed over to KMC	To convey Wastewater to Garden Reach STP for treatment	NIL	NIL	NIL
7	TR-01/SD 07: Laying of S&D network in ward part of 122 & rehabilitation of GAP line in Borough XV & SSE STP	Revised DDR was approved and uploaded in KEIIP Web site	<ul style="list-style-type: none"> To provide relief from water logging conditions within the project Area and for proper functioning of existing S & D system. Combined flow from the part of Ward 122 is proposed to be conveyed to the combined PS through the S&D network. From The PS Storm water will be discharged to the Churial Canal through dedicated pumping main of 1400 mm a dia. & DWF will be transported to the SSE STP. 	NIL	NIL	NIL

II. Compensation, Rehabilitation and Mitigation Measures

11. All sub-projects under Tranche 1 are being implemented either on government lands (owned by different government departments) - within the RoW of Public Roads owned and maintained by Kolkata Municipal Corporation (KMC) or Public Works Department (PWD Roads) in line with the Resettlement Framework (RF) for the project, where most of the subprojects have been proposed on government land. No acquisition of land has been undertaken for any of the component of any sub-project under this Tranche. Also, there has been no temporary impact or loss of livelihood for access disruption due to project work. Hence, no compensation or rehabilitation safeguards were required to be disbursed prior to start of physical work for each of the sub-projects.

12. Temporary impacts to traffic/ access to shops and residences due to digging and excavation of trenches for laying of sewerage and drainage pipeline have been mitigated by ensuring access to properties, through provisions of pedestrian planks, provision of adequate signage, and careful traffic management. In some areas traffic diversions with proper prior planning and management by the Contractors in consultation with the Traffic Police authorities and the community. The community people were duly informed and consulted before start of civil work.

III. Public Participation and Consultation

13. Public consultation and participation of the community and stakeholders keep them informed on the project progress, their involvement in the process and issues pertaining to environment and social considerations. Several consultations were conducted with the community members (residents, business owners, workers) and other key stakeholders at the subproject locations to better understand the existing gaps in drainage and sewerage system, issues related to water logging and concerns related to progress of civil work under the subproject in their respective areas.

Table 3: Summary of Stakeholder Consultations held at KMC Borough Office

SI.No.	Date	No. of Participants
1	13.07.18	Male : 26, Female : 6, Total : 32
2	17.07.18	Male :18, Female : 3 , Total : 21
3	20.07.18	Male : 17 , Female : 7 , Total :24
4	24.07.18	Male : 23 , Female : 4 , Total : 27
5	27.07.18	Male : 22 , Female : 5 , Total : 27
6	31.07.18	Male : 9 , Female : 2 , Total : 11

Field level consultation with the project beneficiaries: -

14. Door to door interviews with end users and field level consultation with the end users are integral part of KEIIP's Sewerage & Drainage Component. Experienced and duly trained Project Assistants of Social Safeguard Cell, approach each house hold within the subproject area.

15. The main purpose of such visit, is to aware them regarding the underground sewer system replacing the existing open surface drain and involve the community in the process by encouraging them to shift to newly constructed underground Sewerage & Drainage System.

16. During this Door – to – Door visit a printed Leaf Let is also distributed among them for information dissemination. The Key Points which has been printed in the Leaf Lets are:

- a. A brief introduction of KEIIP as an initiative of Kolkata Municipal Corporation with the financial assistance of Asian Development Bank to arrest the degradation of environmental issue of Kolkata city.
- b. Process of getting a new underground house drainage connection and its facilities.
- c. The cost involved in the process is also printed to maintain transparency at every level
- d. Information like address, phone no, fax no etc so that anyone can have an easy access at anytime to lodge any grievances.
- e. A design of House Pit which will be required to be constructed by the households to avail the underground house drainage connection.

17. Weekly two days (Tuesday & Friday) have been declared by the Project Authority, so that anyone can meet the concerned project representatives at local KMC Borough Offices if missed out during field visit

18. A Focus Group Discussion was also held with the local residents of Khilat Babu Lane, Ward No – 05 on 20.07.18, under Water Loss Management Package of WS – 01 / KEIIP. Residents were discussed regarding ongoing project's key objectives and desired outcome. Public participation during project implementation phase is an important index of overall achievement of the project. Replacement of old water supply lines and installation of domestic Water Meters are the key activities of the project. Local people especially the women group will be benefitted through this venture. The FGD was conducted in presence of site engineers of Contractors, safeguard staffs of PMU.

IV. Grievance Redress Mechanism (GRM)

19. A common grievance redress mechanism (GRM) has been established for social, environmental or any other subproject related grievances.

20. Grievance Redress Process: PMU maintains a Complaint Cell at KEIIP office, located at 206 A J C Bose Road Kolkata 700017 headed by a designated Grievance Redress Officer, which is currently officiated by the Administrative Officer under Project Director of KEIIP. The Complaint Cell will also serve as Public Information Centres, where, apart from grievance registration, information on the Project, subprojects, social and environmental safeguards, etc can be provided.

21. At every Borough Office of KMC under which the civil works are in progress, a drop box has been kept to receive and complaints and suggestions from the community people. At Contractors' site offices, complaint and suggestion register have been made available for lodging any complaints. The concerned Executive Engineers of KEIIP monitor these registers during their site visits and if possible take necessary actions for redressal of minor complaints with intimation to the complainant.

22. The Grievance Registration/Suggestion Form is available at the Complaints Cell and in Borough Offices and will also be downloadable from the KEIIP/KMC websites. Grievances/suggestions of affected persons can be dropped into suggestion boxes or conveyed through phone or mail. Affected Persons will also be able to register grievances - social, environmental or other, personally at the Complaint Cell and at Borough offices of KMC.

23. All complaints (unresolved at local site/Borough level) relating to KEIIP are to be sent to the project Director, KEIIP including those received in the KMC/KEIIP website for redress. The Grievance Redress Officer is responsible to resolve simple unresolved issues and in case of complicated issues, consult/seek the assistance of the Environment/Social Specialist of the DSC/PMU. Grievances not redressed through this process within one month of registration will be brought to the notice of the Project Director, KEIIP. Action taken in respect of all complains will be communicated to the complainant by letter, over phone or e-mail as the case may be.

24. Periodic community meetings with affected communities to understand their concerns and help them through the process of grievance redress (including translation from local dialect / language, recording and registering grievances of non-literate affected persons and explaining the process of grievance redress) will be conducted if required. The above Grievance Redress Process will be discussed with the stakeholders at the proposed disclosure workshop.

25. **Grievance Redress Committee (GRC):** A PMU level GRC has been constituted by the Project Director to address grievances. Grievances not resolved at borough level are referred to PMU level. However grievances that cannot be resolved at PMU level may be referred to the apex grievance redress committee (GRC). Still unresolved issues may approach the appropriate court of law.

26. Time period for grievance redress at each level are as follows:

- Site level – 7 days
- Borough level – 7 days
- GRC – PMU level – 15 days
- Apex GRC- 15 days

27. There have been no grievances from any community members in relation to any social issues at any of the construction sites during the reporting period - December, 2017 to May, 2018.

V. Institutional Arrangement

28. An institutional arrangement is in place for the project that ensures, all sub-projects are implemented in compliance with ADB SPS, 2009. The subproject is being implemented and monitored by the Project Management Unit (PMU). At the PMU level, there are two safeguard specialists responsible environmental and social safeguards. PMU Environment Specialist is the overall in-charge on Environmental safeguard of the program. The responsibilities of the Environmental Specialist ensures that (i) environmental safeguard issues are addressed; (ii) EMP/approved Site Environment Plan (SEP) is implemented; (iii) physical and non-physical activities under the subproject are monitored; and (iv) monitoring reports are prepared on time and submitted to ADB. Safeguard Monitoring Unit (SMU) of PMU is ensuring field level monitoring and safeguard documentation

29. For ensuring social safeguards for the project the Social Safeguard Staffs of PMU is supported by a Social Monitoring Unit (SMU). The PMU Social Safeguard Staffs ensure monitoring and implementation of social safeguards at subproject locations. The PMU Social Safeguard Staffs are supported by the Social Safeguard Specialist from Design and Supervisions Consultants (DSC) who is also responsible for regular monitoring follow ups and support the SMU team with handling of social issues at subproject locations.

30. The Safeguard Monitoring Unit (SMU) is responsible to: (i) conduct site visits to all sub-project locations in regular intervals, (ii) orient Contractors and its workers on social safeguard, so that the implementation work is carried out in compliance, (iii) community consultation and awareness programs at subproject locations, (iv) collect information related to grievance/ complaints and duly informs higher authorities of the Project and Contractor Engineers for redress, and (v) prepare monthly progress report and monitoring reports.

VI. Monitoring Results - Findings

31. In the present reporting period, physical progress of work is in place for 6 packages. The project areas have been visited by the safeguard team from PMU, DSC along with the DSC Engineers in presence of the Contractors. Contractors too, identify and confirm any issues related to social safeguard under the package to PMU, DSC. Throughout the entire stages of the project, field visits and consultations have been conducted with different stakeholders in regular intervals and sometimes even informally.

32. Site visit monitoring findings:

- There has been no land acquisition undertaken for any of the sub-project under Tranche 1 - hence, no land acquisition reported during the period June, 2018 to November, 2018.
- There were no resettlement related issue indentified for any of the subprojects - design and techniques were optimized to reduce impacts.
- There is no temporary livelihood loss due to restricted access or by any other means.
- No further encroachment or any squatter has been found on the selected sites till date. Contractors at the ongoing work sites and the SMU staff regularly monitor that there are no encroachments in the proposed sub-project locations.
- The site assessment report does not indicate presence of any IPs.
- It is being constantly ensured by the Social Safeguard Specialists from PMU, DSC and the SMU staff that the women participate and get involved in all project related activities.
- Assessment on involvement and utilisation of local labourers at subproject construction sites and monitoring their health and safety provisions
- No grievance concerning R&R issues was reported during the monitoring period.

33. Regular site visits monitor labour availability, utilisation, provision of basic facilities, such as lodging, drinking water, sanitation etc. Orientations are being given on health, sanitation, safety management and other social concerns at the sites. Nearby residents are being appraised about the duration of work and the likely inconveniences and the need for their active participation, cooperation and support during the ongoing civil works.

VII. Compliance Status

34. This section summarizes the compliance status of the project activities under Tranche 1.

Table 4: Implementation Status and Social Safeguard Compliance of Contract Packages under Tranche 1 – KEIIP

Sl. No.	Contract package	Name of the subproject	Social safeguard compliance	Required action
1	Tr-1/ WS 01	Performance Based Water Loss Management Works at Cossipore Service Zone, Ward no. 01 to 06	No issue - complied	Regular monitoring by SMU required
2	Tr-1/WS02	Water supply - Rehabilitation and Refrurbishment of Water Works at Palta and Garden Reach	No issue - complied	
3	Tr-1/WS03	Water supply- Supply and Installation of Pumps & Motors at, <ul style="list-style-type: none"> • Tallah- Palta System • Garden Reach System 	No issue- complied	
4	Tr-1/ WS & SD-04	Water supply & Waste water- Laying of water trunk main from Garden Reach waterworks to Taratala Valve Station and Laying of Sewer line along Diamond Harbour Road by Micro Tunnelling Method	No issue reported - Complied	Disclosed the GRM contact numbers at all the construction sites
5	Tr -1/SD-05	Waste water - Construction of pumping stations in Begore khal and in Joka Tram Depot area	No issue reported - Complied	Regular monitoring by SMU required

Sl. No.	Contract package	Name of the subproject	Social safeguard compliance	Required action
		Construction of Sewerage and Drainage Network within Diamond Harbour Road catchment		
6	Tr-1/SD-06	Waste water- Micro-tunneling works on pressure main from Santoshpur Pumping Station to Garden Reach Sewage Treatment Plant	No issue reported – complied.	
		Pressure main between Santoshpur Main pumping station (MPS) and Garden Reach Sewage Treatment Plant (STP) by micro tunnelling approx. Length 525 m, 1800 mm inner dia, RCC NP-4 pipe		
7	Tr-1/SD-07	Waste water – Construction of S & D Network and Pumping Station in Borough XIII (Ward 122) including Replacement of GAP Sewer Line in Borough XV, Laying of Pumping Main and Rehabilitation Of SSE STP including Operation & Maintenance of the Pumping Stations(s) and STP	No issue reported - complied	Regular monitoring by SMU required

Sl. No.	Contract package	Name of the subproject	Social safeguard compliance	Required action
8	TR-1/BR-08A	Interior renovation of KEIIP office at Business Towers, 206 AJC Bose Road, Kolkata 700017 including Electrical works & Air- conditioning works	NA	

VIII. Follow up Actions

35. To identify any social impacts, during the entire stage of Project implementation under Tranche 1, the Safeguard Consultants of PMC/DSC and SMU will visit the project sites on regular basis. Activities to follow in the next quarter is as follows:

- Consultations with local people for smooth implementation to be continued throughout the project implementation.
- Any unforeseen impact need / grievance issue to be documented and mitigated accordingly.

FIELD VISIT PHOTOGRAPHS

Environmental and Safeguard visit conducted by Social Safeguard Cell, PMU

Pkg -WS-I /TR I, Date : 20. 07.18

Place :Site Office of SUEZ, khilat Babu Lane, Ward-5



ANNEXURE 1 : PHOTOGRAPHS OF FIELD VISITS & SURVEY WORK FOR S&D HOUSE CONNECTION, PACKAGE SD – 05 & 07



**PHOTOGRAPHS OF WEEKLY PUBLIC MEETING AT KMC BOROUGH XIV OFFICE FOR
UNDERGROUND SWERAGE & DRAINAGE HOUSE CONNECTION
PACKAGE SD – 05 & 07, Date 13.07.2018**

		
<p align="center">1. Discussions with contractor</p>	<p align="center">2. Verification of Sanction Plan for newly constructed buildings</p>	
		
<p align="center">3. Issuance of Demand Notice</p>		
		
<p align="center">4. Consultation with the visitors regarding underground Swerage & Drainage System</p>	<p align="center">5. Receiving application for Additional Connection</p>	
		
<p align="center">6. Receiving Applications</p>		

**SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 13.07.18
FOR UNDERGROUND S&D HOUSE CONNECTIONS**

Kolkata Environmental Improvement Investment Programme

13/07/2018 Batala Kanya

No	Name	Contact No	Signature
1	Biswajit Chakraborty 201215	9836198535	<i>[Signature]</i>
2	Biswajit Chakraborty	9039302316	Biswajit Chakraborty
3	Ramkrishna Samanta	9903823907	Ramkrishna Samanta
4	Panitha Debsharma	9981622459	Panitha Debsharma
5	9836198535		Sunil Das - H. P. West
6	S. S. Das	8334900543	S. S. Das
7	A. Roy	8961772581	A. Roy
8	Karunjo Lal Shaw	9330967329	Karunjo Lal Shaw
9	Kamal Kanti Chatterjee	9433867679	Kamal Kanti Chatterjee
10	Purtha Sengupta	7002090759	Purtha Sengupta
11	Biswajit Roy	9830495679	Biswajit Roy
12	J. M. Chakraborty for Nanda	7686760044	J. M. Chakraborty
13	S. A. Sankar	9830527755	S. A. Sankar
14	Sayantraj Ghosh	9830859600	Sayantraj Ghosh
15	Sampurn Chandra Mishra	9880022221	Sampurn Chandra
16	Ratan Das Gupta	9163578387	R. Das Gupta
17	Buddhadev Bose	9836852319	Buddhadev Bose
18	Satish Biswas	9051539680	S. Biswas
19	Sourabh Kumar Das	9830896917	S. Kumar Das
20	Kajal Deb Chakraborty	9339720073	Kajal Deb Chakraborty
21	Kamrajit Singh	8981127347	Kamrajit Singh

**SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 13.07.18
FOR UNDERGROUND S&D HOUSE CONNECTIONS**

Kolkata Environmental Improvement Investment Programme

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No	Name	Contact No	Signature
22.	Mayas. Ghosh, Chowdhury	9831141484	<i>[Signature]</i>
23	Dalia Mukherjee	8017026858	D Mukherjee
24.	Santosh Kumar Ghosh	9400249478	S. Ghosh
25.	Yogeshwar Nath Tiwari	9874759986	<i>[Signature]</i>
26	Prasanta Kumar Saha	9477030584	<i>[Signature]</i>
27	SUBHANKH Gupta	9903741846	<i>[Signature]</i>
28	Tapan Sankhyan	9163157382	<i>[Signature]</i>
29	ARUP KANJAN CHATTERJEE	9330851801	<i>[Signature]</i>
30	Komal Ghosh	9482821157	Komal Ghosh
31	Uma Sankar Sankar	9894028187	<i>[Signature]</i>
32.	Anubha Ghosh	9339957707	<i>[Signature]</i>

**PHOTOGRAPHS OF WEEKLY PUBLIC MEETING AT KMC BOROUGH XIV OFFICE
UNDERGROUND SWERAGE & DRAINAGE HOUSE CONNECTION
PACKAGE SD – 05 & 07, Date 17.07.2018**



Stakeholder consultation



Issuance of Demand Notice



Verification of Sanction Plan



Co-ordination with Contractors



Receiving of Applications



Redressing Grievances

**SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 17.07.18
FOR UNDERGROUND S&D HOUSE CONNECTIONS**

Kolkata Environmental Improvement Investment Programme

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Date: 17/07/18

Sl. No.	Name	Contact No.	Signature
1.	শ্রেণী বারুয়া	9836413425	শ্রেণী বারুয়া
2.	Shrenee Barua	9879390696	Shrenee Barua
3.	Suma Das	9831045680	Suma Das
4.	Pankaj Chakraborty	9836499206	Pankaj Chakraborty
5.	Buddhadev Bose	9836852919	Bose
6.	SASTRICK DAS	9051631212	Sastrik Das
7.	Jagannath Maity	9830868800	J. Maity
8.	Ashim Mondal	7044707848	Ashim Mondal
9.	সঞ্জয় গুপ্তা	9231512073	সঞ্জয় গুপ্তা
10.	S.K. Senkar	9830501855	S. Senkar
11.	Mithuresh Banerjee	9836806784	M. Banerjee
12.	Suparna Majumdar	9830092326	S. Majumdar
13.	Komal Paul	9903244779	Komal Paul
14.	Krishna Saha	877563561	K. Saha
15.	Deepta Sengupta	980895575	H. Sengupta
16.	Sarmi Xing	9832011100 8697326585	S. Xing
17.	Swapan Kr. Paul	9432384798	S. Paul
18.	V.R. Sengupta	989475986	V.R. Sengupta
19.	Chandrabati Banerjee	9831358538	C. Banerjee
20.	Arup Ranjan Chakraborty	9330851801	Arup R. Chakraborty
21.	Sanjeev Chandra Ray	9100268896	S. Ray

**PHOTOGRAPHS OF WEEKLY PUBLIC MEETING AT KMC BOROUGH XIV OFFICE
UNDERGROUND SWERAGE & DRAINAGE HOUSE CONNECTION
PACKAGE SD – 05 & 07, Date 20.07.2018**



Stakeholder Consultation



Stakeholder Consultation

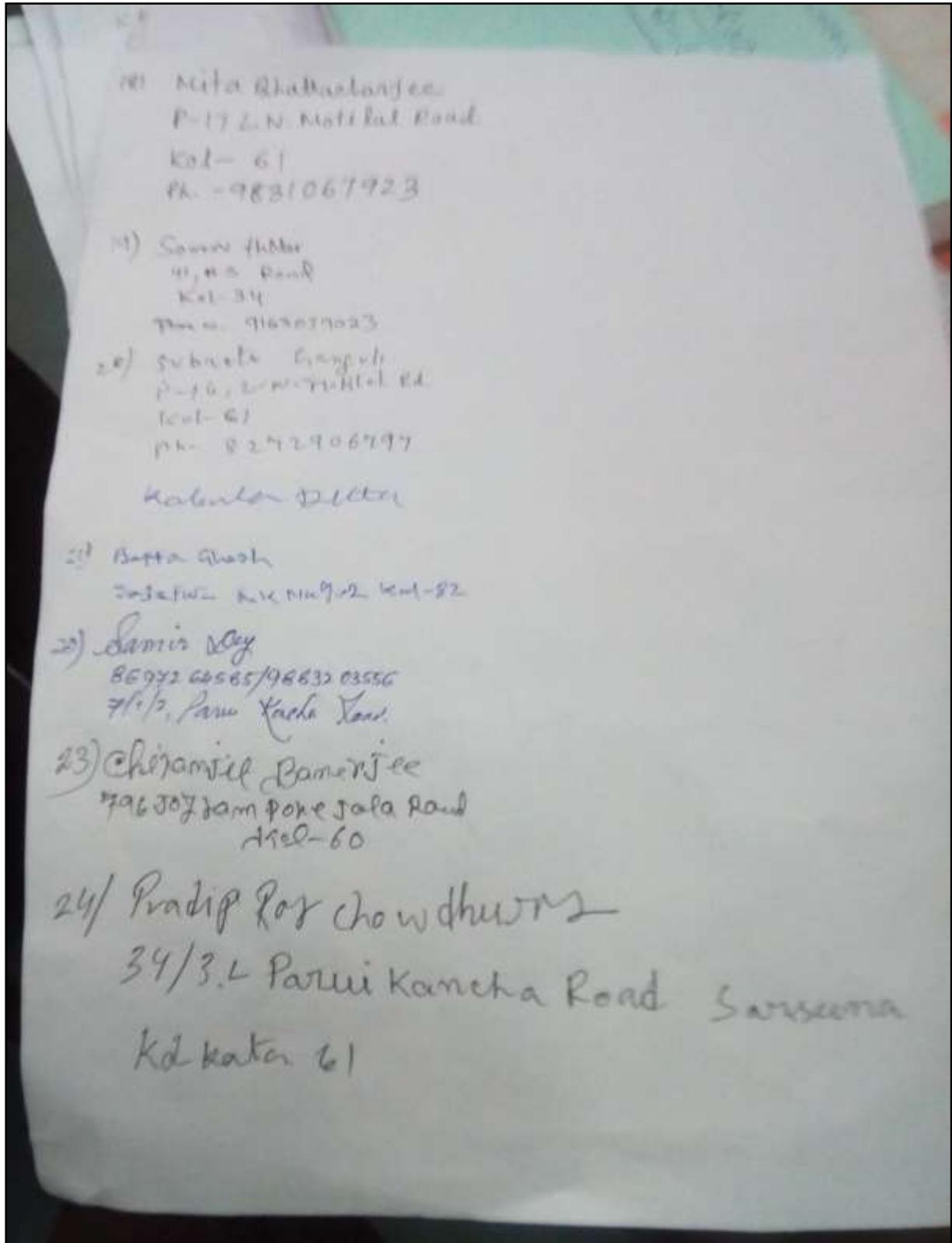


Verification of Documents



Issuance of Demand Notice

SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 20.07.18
UNDERGROUND SWERAGE & DRAINAGE HOUSE CONNECTION



**SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 20.07.18
FOR UNDERGROUND S&D HOUSE CONNECTIONS**

Sl. No.	Name	Address	Phone	Signature
1.	Dipak Kumar Kundu	14/11, Bhatnagar, Kolkata	9830000000	[Signature]
2.	Anil Ray	6/2 Gopal Mohan Road, Becharam, Kolkata-700061	9830000000	[Signature]
3.	Prithwanth Bhattacharya	208/1/C, P.K. Road, Becharam, Kolkata-700061	9051212422	[Signature]
4.	Anil Roy	128 B.A.K. Road, Madhyapara, Kolkata-700034	947333681	[Signature]
5.	Anil Kumar Das	208/1/C, P.K. Road, Becharam, Kolkata-700061	9473330360	[Signature]
6.	Saptarshi Saha	19/11 P.K. Rd, Becharam, Kolkata-700061	9033714490	[Signature]
7.	Samarendra Nath Talukdar	31/1A Jyotirajpur, Kolkata-700012	704200010	[Signature]
8.	Soumitra Das	208/1/A P.K. Road, Kolkata-61		[Signature]
9.	Rajit Kalyan Choudhury	357A Gopal Mohan Road, Kolkata-700061	9830000000	[Signature]
10.	Swarup Kumar Paul	4/11 G. Mishra Rd, Kolkata-700061	9836830322	[Signature]
11.	[Signature]	14/1a B.L.T. Road, Kolkata-60	9836830322	[Signature]
12.	Uttaran Das	208/1/C, P.K. Road, Becharam, Kolkata-61	9062332521	[Signature]
13.	Piyali Das	7/7 B.S. Rd, Kolkata-34	9088973874	[Signature]
14.	Rangit Chakrabarty	19/1/4 Becharam, Chatterjee Road, Kolkata-34	9839302816	[Signature]
15.	[Signature]	277B, P.K. Road, Becharam, Kolkata-61	9839302816	[Signature]
16.	[Signature]	27/1/6 P.K. Road, Becharam, Kolkata-61	9839302816	[Signature]
17.	[Signature]	208/1/C P.K. Road, Becharam, Kolkata-61	9839302816	[Signature]

**SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 24.07.18
FOR UNDERGROUND S&D HOUSE CONNECTIONS**

KOLKATA ENVIRONMENTAL IMPROVEMENT INVESTMENT PROGRAM
Development of Underground Sewerage & Drainage System & House Connection

Place: Borough - XIV / XII Visitors' Signature Sheet Date: 24.07.18

Sl. No.	Name of the Visitor	Ward No.	Full Address	Phone No.	Signature
1	Lusama Giri	129	277/A P.K. Road	8272777175	S. Giri
2	Ank Bhattacharya	129	205, P.K. Rd. Kol-69	983197546	Bhattacharya
3	Rohankumar M. Jy.	128	22, P.K. Road, Kol-69	983124257	M. Jy.
4	Dr. John John	129	16, Bandyopadhyay Road	905000000	John
5	Prasenjit Ghosh	129	32E, Bandyopadhyay Road, Kol-69	90391934	Ghosh
6	Nilima Halder	129	Gopal Moha Road	923116840	
7	Amindita Choudhury	129	Gopal Moha Road	923116840	
8	Pratik Ghosh	129	Gopal Moha Road	923116840	
9	Prasanna Ray	128	P.K. Rd. P.K. Rd	869751209	Prasanna
10	Sami K. Ghosh	129	199/3, 31/1, Bani Road, Kolkata - 700017	943232258	Sami K. Ghosh
11	Biswanath Ghosh	129	27/12, Bandyopadhyay Road, Kolkata - 700017	983116840	Biswanath Ghosh
12	Dipak Das	129	201, Bandyopadhyay Road, Kolkata - 700017	983116840	Dipak
13	Buddhadan Bose	130	141/1, B.S. Road, Kol-24	9836852919	Bose
14	Rajib Bose	130	P.B. Unique Park, Kol-24	9836852919	R. Bose
15	Gobinda Mukherjee	130	P.B. Unique Park, Kol-24	9836852919	Mukherjee
16	Sourav Banerjee	130	P.B. Unique Park, Kol-24	9836852919	Banerjee
17	Partha Sarathi Das	129	23/7 P.K. Road, V. P. Rd. Kol-69	9836852919	Das
18	Asit K. Bose	130	P.B. Unique Park, Kol-24	9836852919	Bose

**SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 27.07.18
FOR UNDERGROUND S&D HOUSE CONNECTIONS**

Kolkata Environmental Improvement Investment Programme

Date 27/07/18 Place Borough - XII B XIV

Sl. No.	Name	Contact No.	Signature
1.	Soumen Patra	9748121468	A. K. Patra
2.	সৌমেন পাত্র	9231512075	সৌমেন পাত্র
3.	নাসির হোসেন	8981298153	নাসির হোসেন
4.	Mira Gozwani	9830391467	Mira Gozwani
5.	Prasanta K. Bhal	98360-92623	P. K. Bhal
6.	Anish Halder	8444017664	Anish Halder
7.	Surajit Paul	9903935277	
8.	সুরজিত পাল	9836822683	সুরজিত পাল
9.	DULAL Roychoudhury	9748550790	Dulal Roychoudhury
10.	Kastun Datta	8117563561	Kastun
11.	Kalpana Datta	8961274970	K. Datta
12.	Partha Sengupta	9836191712	
13.	Himanshu Roy	9088921997	H. Roy
14.	Kamal K. Ghosh	9122857172	Kamal K. Ghosh
15.	Smily Ram	9874241748	Smily Ram
16.	Ratul Ghosh	9674580075	R. Ghosh
17.	Angshu Ghosh	9899720078	Angshu Ghosh
18.	Sanku Banerjee	9051912436	Sanku Banerjee
19.	Subal Bose	98093-69991	
20.	TANU BANERJEE	9896681320	Tanu Banerjee
21.	VIJAY KUMAR DAS	842022260	Vijay Kumar Das

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**SIGNATURE SHEET OF VISITORS AT BOROUGH XIV OFFICE ON 31.07.18
FOR UNDERGROUND S&D HOUSE CONNECTIONS**

KOLKATA ENVIRONMENTAL IMPROVEMENT INVESTMENT PROGRAM
Development of Underground Sewerage & Drainage System & House Connection

Place: Borough - XIII & XIV Visitors' Signature Sheet Date: 31.07.2018

Sl. No.	Name of the Visitor	Ward No.	Full Address	Phone No	Signature
1	SX. Teakub. Ali	128	53 DR AKHAI PAUL ROAD, Kt-34	9830973467	SX. Teakub. Ali
2	Dipten Banerjee	128	68/2, Basudevpur Rd, Kt-61	91073290-304	Dipten Banerjee
3	SARWAN-KR YADAV	128	66A-DY. N. G. SAHA-Road	94325529-307	S.K. Yadav
4	Seelicha Patra	128	P-21, OG N Motilal Rd PO Sarsena, Kt-61	9836405313	Seelicha Patra
5	Pasika Ghose	128	37/2 Basu dev pur Rd - 700061	9830490-682	Pasika Ghose
6	Sourov Halder	130	41/1, N.S Road Kt-34	9163039023	Sourov Halder
7	Alpana Roy	129	19 E. Adarsha Nagar	9232762708	A. ROY
8	Abedul Sadr	128	5/A Dr. A.K. Paul Rd	9051903739	A. Sadr
9	Nisik Mondal Rumky Mondal	129	20/20 Samadama upnibish Begopur - Kt-60	9073125639	Rumky Mondal
10	Samis Roy		7/12, Parul Mohale Kt	9883203566	Samis Roy
11	Bidyut Pal	128	502/4A Basu dev pur Rd	98315168-59	Bidyut Pal

Community Consultation on Water Loss management at Khilat Babu Lane under Package WS- 01/TR I

Date	Package	Ward / Location	No of Participants	Key issue Discussed	Photographs
20.07.18	WS-I/TR I	Ward - 5 Khilat Babu Lane	Male : 6 Female : 7 Total : 13	<p>1. People told that wastage of water is much less than before as the water supply is being stopped after 10 P.M.</p> <p>2. They are hopeful that they will get much more water than before after completion of the entire water loss project</p> <p>3. They have expressed that they have been more cautious than before regarding wastage of water.</p> <p>4. Contractor's representatives also told that monitoring of water loss and individual consumption can be monitored specifically due to installation of meter.</p> <p>5. Participants are informed on behalf of the project that such kind of water meter installation is unique of its kind at kolkata and they should come forward to maintain it properly to achieve the optimum goal.</p>	

**List of Participants of Focus Group Discussion
Held at Khilat Babu Ram, Ward No. 5, date 20.07.18**

Date 20.7.18

Kolkata Environmental Improvement Investment Programme
Community Consultation at
Khilat Babu Ram ward no-5

PKSWS-1/TR1

Place

Sl No	Name	Contact No	Signature
1)	Mithu Halder	9163347321	
2)	সিদ্দিকী সোহান		
3)	Smitra Sarder	7685945077	
4)	সিদ্দিকী সোহান		
5)	সুজাতা সর্দার		
6)	ASHOK SINGH	9831959592	
7)	সিদ্দিকী সোহান		
8)	সুজাতা সর্দার		
9)	Gourachand Chakraborty		
10)	Mamas Das (HSC Engineer)	8981506713	Mamas Das
11)	SHYAMAL Ghosh (PLe)	9903197327	S. Ghosh
12)	Bhubai Mondal (Engineer)	7278943331	Bhubai
13)	Biman Ghosh		