

## Social Monitoring Report

Project Number: 42266-026

Semestral Report: June 2021 - November 2021

May 2022

India: Kolkata Environmental Improvement Investment Program-Tranche 3

Prepared by The Kolkata Municipal Corporation (KMC), Kolkata for the Asian Development Bank This social monitoring report is a document of the borrower. The views expressed herein do not necessarily

represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, the Asian Development Bank does not intend to make any judgments as to the legal or other status of any territory or area.

Asian Development Bank

## **Semi-Annual Social Monitoring Report**

Project number: 42266-026 ADB LOAN 3689 - IND

Period Covered: June 2021 to November 2021

SFG Log: 5003

IND: Kolkata Environmental Improvement Investment Program – Tranche 3

Prepared by Project Management Unit, Kolkata Environmental Improvement Investment Program, Kolkata Municipal Corporation, Government of West Bengal for Asian Development Bank

# KOLKATA ENVIRONMENTAL IMPROVEMENT INVESTMENT PROGRAM (KEIIP) – TRANCHE 3

## **Project Management Unit (PMU)**

SEMI ANNUAL SOCIAL SAFEGUARDS MONITORING REPORT TRANCHE 3 ADB LOAN 3689 - IND (PERIOD JUNE 2021 TO NOVEMBER 2021)

This report was prepared by Project Management Unit, Kolkata Environmental Improvement Investment Program, Kolkata Municipal Corporation, Government of West Bengal for the Asian Development Bank. This document is made publicly available in accordance with ADB's Access to Information Policy and does not necessarily reflect the views of ADB.

This social monitoring report is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature. Your attention is directed to the "terms of use" section of this website.

In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, the Asian Development Bank does not intend to make any judgments as to the legal or other status of any territory or area.

#### **ABBREVIATIONS**

ADB - Asian Development Bank

DSC - Design and Supervision Consultants

DWF - Dry Weather Flow

KMC - Kolkata Municipal Corporation

EA - Executing Agency

EARF - Environmental Assessment and Review Framework

EIA - Environmental Impact Assessment
EMP - Environmental Management Plan
GRC - Grievance Redressal Committee
GRM - Grievance Redress Mechanism

GW - Groundwater

INR - Indian National Rupee

KEIP - Kolkata Environmental Improvement Project

KEIIP - Kolkata Environmental Improvement Investment Program

PMC - Project Management Consultant

PMU - Project Management Unit

PS - Pumping Station
ROW - Right of Way
RP - Resettlement Plan
S & D - Sewage & Drainage

SPS - Safeguard Policy Statement STP - Sewage Treatment Plant

SWF - Storm Water Flow SW - Surface Water

TMP - Traffic Management Plan WTP - Water Treatment Plant

### **Table of Contents**

1	INTRODUCTION	5
	Introduction	
	Project Description	
	Scope of this report	
D.	Sub-Project IR Impacts	3
II	COMPENSATION, REHABILITATION AND MITIGATION MEASURES	7
Ш	PROJECT DISCLOSURE, PUBLIC PARTICIPATION AND CONSULTATION	8
IV	GRIEVANCE REDRESS MECHANISM (GRM)	9
٧	INSTITUTIONAL ARRANGEMENT	10
VI	MONITORING RESULTS - FINDINGS	10
VII	FOLLOW UP ACTIONS, RECOMMENDATION AND DISCLOSURE	10

#### INTRODUCTION

#### A. Introduction

- 1. Kolkata Municipal Corporation (KMC) is mandated to provide urban services, including water supply, sewerage and drainage, to more than 5 million citizens of the Kolkata megacity. The Organization for Economic Cooperation and Development conducted the first global assessment of port cities' exposure to climate risks in 2007, and identified Kolkata and Mumbai in India among the top 10 cities with high exposure to flooding under current climate change forecasts. Over the last 2 decades, and with external partners' assistance, such as the World Bank and the Asian Development Bank, KMC has prepared and adopted comprehensive master plans and policies to increase its climate resilience.
- 2. In 2012, KMC prepared a road map to improve its water supply, sewerage, and drainage services by addressing gaps in coverage and operational efficiency. Physical investment of \$4 billion, and other investments in reforms and operational efficiency, including on-the-job training of \$20 million, was estimated. Kolkata Environmental Improvement Investment Program is a result of these investment plans and roadmap, master plans, and policies, to meet part of the large investment need to improve urban services and increase its resilience to climate change. Kolkata Environmental Improvement Investment Program incorporates phased sequencing for investment to systematically achieve expansions in sewerage and drainage network in peripheral or previously uncovered areas of Kolkata including the flood prone areas, increase sewage treatment capacity, improve water supply targeting reductions in nonrevenue water and increase financial and operational efficiency for sustained service improvement.
- 3. Project 3 will continue expanding sewerage and drainage services in selected peripheral areas of Kolkata Municipal Corporation (KMC) to at least 3,000 additional households and provide sewage treatment for at least 100,000 households covered under Kolkata Environmental Improvement Investment Program. It will construct (i) 43 km of additional sewer drain pipes; (ii) four pumping stations and 13 km of pumping mains and one existing pumping station upgraded; and (iii) three sewage treatment plants, with 115 million litters per day combined capacity. Project 3 will support KMC in enhancing its operational capacity and resilience of urban services. It will provide planning, preparatory and transaction advisory services for a comprehensive sanitation improvement in Kolkata, improve inclusiveness of public places, and provide training and capacity building of KMC staff in resilient urban services operations.
- 4. The resettlement framework was updated during the processing of Project 2 in 2018 to ensure consistency with ADB's SPS 2009 and government's laws. Seven land acquisition and involuntary resettlement due diligence reports (DDRs) were prepared and submitted for ADB's review for Project 3, in accordance with ADB's SPS, 2009, and government laws.

#### **B.** Project Description

5. The Kolkata Environmental Improvement Project Phase 1 (KEIP 1) was a multi-agency endeavor to arrest environmental degradation and improve the quality of life in Kolkata. The aim of The KEIP was to provide affordable access to basic urban services, revamp and upgrade the sewerage and drainage (S&D) system, make the solid waste management system efficient, restore the city's drainage canals, and improve outdoor recreation facilities in parks and water bodies. It also had a stakeholder consultation program and a capacity building component to raise the standards of delivery of municipal services by the Kolkata Municipal Corporation (KMC). Financing was from the KMC, the Government of

West Bengal and the Asian Development Bank (ADB). In addition, there was grant financing from the Department for International Development (DFID) of the United Kingdom for the KMC capacity building component of the project.

- 6. The works under the KEIP Phase 1 was completed on 30 June 2012, the closing date of the ADB loans. Both KMC and ADB wished to continue their combined efforts to improve the urban environment and living conditions in Kolkata, building on results achieved and experience gained. Therefore, a continuation of the KEIP was proposed, which was named as the Kolkata Environmental Improvement Investment Program (KEIIP) consisting of three projects, or tranches. KMC is the executing agency of the proposed investment program.
- 7. The KEIIP has been conceptualized as a Multi-tranche program consisting of three projects or tranches. The first tranche of the multi-tranche financing facility is named KEIP Phase 2, the second project or Tranche 2 KEIP Phase 3 and the third tranche is KEIP Phase
- 4. Total 8 subprojects prioritizing S&D work are proposed under Tranche 3. It is pertinent to mention that SD-22 is part funded under tranche 2 and part funded under tranche 3 and has not been included while preparing this report. A resettlement plan (RP) for SD22 has been prepared and being implemented under tranche 2 and the RP implementation progress is covered in tranche 2 monitoring report. For the tranche 3 reporting purpose, 7 subprojects have been considered.
- 8. In continuation to the Tranche 2, different subprojects under KEIIP Tranche 3 have been proposed to be taken up for the areas which are not covered under KEIP and KEIIP Tranche 1 and 2. The details of the subprojects are given in Table 1.

Table 1: Sewerage and Drainage Packages under Tranche 3

SI. No.	Package Name	Package Number
1	Improvement of S&D network and construction of a pumping station in Alipore body guard line premises in Ward 74	SD-27R
2	Construction of Sewage Treatment Plant near WBSETCL, Joka	SD-28
3	Construction of Sewage Treatment Plant at Bank Plot, MG Road, Joka	SD-29
4	Construction of Sewage Treatment Plant at Rajpur – Sonarpur , Rania	SD-30
5	Development of S&D Network in Churial Extension PS catchment & Diamond Park catchment and construction of Churial Extension pumping station (Annex) in Borough XVI (Part of Ward 124, 143 & 144)	SD-31Lot1
	Development of S&D network in Bakrahat road catchment (Ward 125) by cut & cover method and laying of RCC sewer line along Bakrahat road and DH road by micro tunneling	SD-31R2
6	Improvement of S &D system in Mukundapur area (Part of Ward 109) including construction of Mukundapur pumping station (Ward109)	SD-32
7	Construction of 2 new Pumping Stations near confluence of Lalababu Nikashi & Bagjola Canal and within Behala Node C premises, Sakuntala Park	SD-34

٠

#### C. Scope of this report

- 9. The scope of the semi-annual social safeguard monitoring report is to present the periodic update of the project social safeguards implementation under Tranche 3 of the project in compliance with the ADB SPS, 2009, in particular reference to the approved IR documents-Resettlement Plan (RP) and Due Diligence Report (DDR). The report aims to capture (i) critical facts, significant finding, and recommended actions; (ii) identify any adverse impact in terms of IR impact or income loss during construction work; (iii) provide information on mitigate or compensate any adverse impact due to project work; (iii) describe the information disclosure and the consultations with people and facilitating their participation during project implementation; (v) describe the grievances received and complaints resolved if any.
- 10. This report covers Social Safeguard Monitoring, addressing all the issues related social safeguards with reference to the progress achieved and current status of reporting period from June 2021 to November 2021.

#### D. Sub-Project IR Impacts

- 11. The resettlement framework was updated during the processing of project 2 in April 2016 to ensure consistency with ADB's SPS 2009 and government's laws. All subprojects under project 3 have been assessed for involuntary resettlement impacts. Seven 'land acquisition and involuntary resettlement due diligence reports' (DDRs) were prepared, submitted and approved by ADB after review for project 3, which is in accordance with ADB's SPS, 2009, and Government laws. For one S&D subproject (SD22), which received funding under both project 2 & 3, the resettlement Plan was prepared, approved and disclosed as part of project 2.
- 12. The primary objective of the social safeguard related to involuntary resettlement states that impacts to be avoided or minimized to the extent possible for any infrastructure development work. With the progress of work for all the subprojects under Tranche 3, adequate measures are proposed to be adopted which is expected to avoid any adverse impacts in terms of temporary losses. Though the DDRs for the proposed sub-projects have been prepared and are in place, in case of any IR impacts during the implementation, the required safeguards document will be prepared in accordance with the approved resettlement framework and submitted to ADB for approval and compensation and assistances will be paid prior to the displacement of affected people.
- 13. Under SD 32, the proposed construction work for pumping station will be on a land parcel owned by Folk & Tribal Cultural Centre, under Information & Cultural Affairs Department, Government of West Bengal. Total land required is 0.6612 acres, at Mouza Kalikapur, J.L. No. 20, Plot no-383, South 24 Parganas district. Construction work under the subproject will not cause any involuntary resettlement impacts as the proposed plot for the pumping station is a vacant and unused land. An additional land has also been identified at Nayabad Mouza for compensatory water body to replenish the water filled low land of proposed pumping stations at Mukundapur. The identified land is owned by Govt. of West Bengal. Departmental transfer process of the land is in progress the DDR of the concerned package will be updated with relevant documents after completion of the process. The identification of private land under SD 30 is yet to be finalized. The DDR will be updated based on final design and upon identification of private land.
- 14. Table 2 summarized physical progress of the sub-projects and potential IR impacts

 Table 2: Summary Table on Tranche 3 Packages

SI. No	Pack age No.	Package Title	Status of DDR / RP	Progress made till November '19	Scope of IR Impact	Impact on Indige nous People	Entitlements	Remarks
1	SD 27R	Improvement of S&D network and construction of a pumping station in Alipore body guard line premises in Ward 74	DDR disclosed on ADB website in July 2018	LOA issued to RG - JYOTI JV On 20.11.2019	Not Applicable	NIL	Not Applicable	Web link : https://www.adb.org/projects/documents/ind-42266-026-sddr-6  There is no change in design; however the DDR will be updated upon receiving the NOCs from the competent authorities as described in the report.
2	SD 28	Construction of Sewage Treatment Plant near WBSETCL, Joka	Do	LOA issued to SNET -SSG JV on 08.03.2019	Not Applicable	NIL	Not Applicable	Web link : https://www.adb.org/projects/documents/ind-42266-026-sddr-5  There is no change in design; however the DDR will be updated upon receiving the NOCs from the competent authorities as described in the report.
3	SD29	Construction of Sewage Treatment Plant at Bank Plot, MG Road, Joka	Do	LOA issued to SNET –Eagle Infra JV on 08.03.2019	Not Applicable	NIL	Not Applicable	Web link : https://www.adb.org/projects/do cuments/ind-42266-026-sddr-1  There is no change in design; updating of the DDR not required

4	SD 30R	Construction of 23MLDSewage Treatment Plant at Rajpur – Sonarpur , Rania including Operation & Maintenance for 15 years	Do	LOA issued to TEPL-SNET JV. on 04.05.2021	IR impact to be assessed after finalization of design and private land	NIL	Not Applicable	Web link : https://www.adb.org/projects/do cuments/ind-42266-026-sddr-2 DDR will be updated on private land procurement process. The negotiated settlement process will be completed, along with socioeconomic survey of land sellers. Payment of negotiated price, paid in full and third party certification will be obtained, before handing over the land to the contractor.
5	SD-31 Lot 1	Development of S&D Network in Churial Extension PS catchment & Diamond Park catchment and construction of Churial Extension pumping station (Annex) in Borough XVI (Part of Ward 124, 143 & 144)	Do	LOA issued to Simplex Infrastructures Ltd On 18.10.2019	Not Applicable	NIL	Not Applicable	Web link: https://www.adb.org/projects/documents/ind-42266-026-sddr-3  No change in design. The DDR needs to be updated with No objection certificate from Irrigation and Waterways Department, Government of West Bengal, for constructing SWF Pumping Station and outfall sewers on Churial Canal;
	SD 31 R2	Development of S&D network in Bakrahat road catchment (Ward 125) by cut & cover method and laying of RCC sewer line along Bakrahat road and DH road by micro tunneling	Do	LOA issued to ATOZ ADHUNIK JV on 04.01.2021	Not Applicable	NIL	Not Applicable	
6	SD 32	Improvement of S &D system in Mukundapur area (Part of Ward 109) including construction of Mukundapur pumping station (Ward109	Do	LOA issued to Laxmi-WM JV On 30.06.2021	Not Applicable	NIL	Not Applicable	Weblink: https://www.adb.org/projects/do cuments/ind-42266-026-sddr-4 Procurement of govt land based on change in design is in process. The DDR will be updated with all relevant information and land documents (alternative pond).

7	SD 34	Construction of 2 new Pumping Stations near confluence of Lalababu Nikashi & Bagjola Canal and within Behala Node C premises, Sakuntala Park	Do	LOA issued to Ramky Infrastructure Ltd on 29.11.2019	Not Applicable	NIL	Not Applicable	Web link : https://www.adb.org/projects/do cuments/ind-42266-026-sddr-5  There is no change in design; updating of the DDR not required
8	SD 22	Construction of Sewerage and drainage Mains and Pumping Station in Churial Extension Catchment in Borough –XIII & XVI	Do	LOA issued to ITD- CEMINDA JV DATE 22.12.2017	Yes	Nil	Prepared Entitlements for Temporary Livelihood loss	Web Link https://www.adb.org/projects/do cuments/ind-42266-025-rp  There is no change in design; updating of the DDR not required  The IR impacts are addressed under Tranche 2 and the details are in Tranche 2 SSMR

Source: MPR November 2021, DSC, KEIIP

#### II COMPENSATION, REHABILITATION AND MITIGATION MEASURES

- 15. Most of the sub-projects under Tranche 3 will be implemented either on government lands (owned by different government roads) or within the RoW of Public Roads owned and maintained by Kolkata Municipal Corporation (KMC) or Public Works Department (PWD Roads) in line with the Resettlement Framework (RF) for the project, where most of the subprojects have been proposed on government land.
- 16. During the feasibility study of Tranche 3 subprojects, it is anticipated that there will be no temporary impact on income loss for vendors and shop owners during the subproject construction. During design period of Tranche 2, Resettlement Framework have been prepared and approved by ADB for appropriate compensation and mitigation of adverse impacts on the APs. In case of any adverse impact identified or occurs during the phase of implementation work, the required safeguards document will be prepared in accordance with approved resettlement framework and submitted to ADB and compensation will be paid to the affected person prior to the displacement of affected persons.
- 17. Subproject SD-22 has received funding both under trance 2 and tranche 3. Temporary income loss to 31 small shop/business owners (including 1 vulnerable person) is assessed for a period of 30 days during pipe laying. Identification of Affected Persons has been completed. Stakeholder consultations were carried out for implementation of Resettlement Plan. Identity cards have also prepared and submitted to PMU for distribution. All the periodical progress have been documented and presented in Semi Annual Social Monitoring Report of Tranche 2. The construction work to be done under tranche 3 has not yet been initiated by the contractor for SD 22 where impact is anticipated. All mitigation measures will be undertaken and compensation will be paid to the affected persons before contractors mobilize in this section.
- 18. Temporary impacts to traffic are anticipated, that will be mitigated by ensuring access to properties, through provisions of pedestrian planks, provision of adequate signage, and careful traffic management. In some areas traffic diversions with prior planning and proper management by the Contractors in consultation with the Traffic Police authorities and the community will be required. The community people have been duly informed about the subprojects and will be consulted before start of civil work.
- 19. The contractors under Tranche 3 will have specific provisions related to impact avoidance. The contractor will be required to maintain access to shops and residences, and safety through hard barricading of excavated alignments along narrow roads. Care will be taken to avoid/mitigate economic impacts through the following measures: (a) announcement of proposed civil works in advance (b) provision of planks to ensure pedestrian access; (c) careful timing of implementation to avoid peak sale hours/days; (d) night work in commercial areas, where possible; (e) minimizing construction period to the extent possible; (f) assistance to mobile vendors to shift nearby; (g) signages with project details and contact details for grievance redress; and (h) proper traffic management. These measures will be part of the contract and will be enforced through it, with careful monitoring by PMU.
- 20. The Tranche 3 subprojects have been designed in such a way that it will not have any adverse impact by adopting suitable technology and routing of pipes along public ROW. Moreover, proper implementation of Environment Management Plan and effective traffic management will minimize the scope of impact too.

#### III PROJECT DISCLOSURE, PUBLIC PARTICIPATION AND CONSULTATION

- 21. Public consultation and participation of the community and stakeholders to keep them informed on the project progress, their involvement in the process and issues pertaining to environment and social considerations. During the project planning stage several consultations were conducted with the community members (residents, business owners, workers) and other key stakeholder's at the subproject locations to better understand the existing gaps in drainage and sewerage system, issues related to water logging and environmental hazards. (Annexure 2).
- 22. Based on the standing instruction of Govt. of West Bengal for containment of human spreading of CORONA virus, public gathering is restricted until the situation permits. Following the directives by the highest authority, public consultation meetings have not been arranged during the reporting period.
- 23. However, KMC Borough level consultations arrangement are in place in Borough XIV & Borough XVI offices. Staffs from Social safeguard Cell of PMU have been deployed to consult with the visitors for
  - i) Providing project related information
  - ii) maintaining field level co-ordination among all the line departments including KMC, CMU, DSC, PMU and project contractors etc for sharing information and resolving issues.
  - iii) assisting the local people to register their grievances
- 24. Door to door survey and filed level consultation with the end users are integral part of KEIIP's Sewerage & Drainage Component. Experienced and duly trained Project Assistants of Social Safeguard Cell, approach each house hold within the subproject area.
- 25. The main purpose of such visit, is to aware the users regarding the underground sewer system replacing the existing open surface drain and involve the community in the process by encouraging them to shift to newly constructed underground Sewerage & Drainage System.
- 26. During this Door to Door survey a printed Leaf Let is also distributed among them for information dissemination. The Key Points which has been printed in the Leaf Lets are:
  - A brief introduction of KEIIP as an initiative of Kolkata Municipal Corporation with the financial assistance of Asian Development Bank to arrest the degradation of environmental issue of Kolkata city.
  - Process of getting a new underground house drainage connection and its facilities.
  - The cost involved in the process is also printed to maintain transparency at every level
  - Information like address, phone no, fax no. etc so that anyone can have an easy access at anytime to lodge any grievances.
  - A design of House Pit which will be required to be constructed by the households to avail the underground house drainage connection.
- 27. Weekly two days at each Borough have been declared by the Project Authority, so that anyone can meet the concerned project representatives at local KMC Borough Offices if missed out during field visit.
- 28. All the meetings, consultations are being conducted through strict adherence of Covid protocol as per project guideline.

#### IV GRIEVANCE REDRESS MECHANISM (GRM)

- 29. Common Grievance Redress Mechanism: A common grievance redress mechanism (GRM) has been established for social, environmental or any other subproject related grievances.
- 30. Grievance Redress Process: PMU maintains a Complaint Cell at KEIIP office, located at 206 A J C Bose Road Kolkata 700017 headed by a designated Grievance Redress Officer, which is currently officiated by the Administrative Officer under Project Director of KEIIP. The Complaint Cell will also serve as Public Information Centers, where, apart from grievance registration, information on the Project, subprojects, social and environmental safeguards, etc can be provided.
- 31. At every Borough Office of KMC under which the civil works are in progress, a drop box has been kept to receive and complaints and suggestions from the community people. At Contractors' site offices, complaint and suggestion register have been made available for lodging any complaints. The concerned Executive Engineers of KEIIP monitor these registers during their site visits and if possible take necessary actions for redressal of minor complaints with intimation to the complainant.
- 32. The Grievance Registration / Suggestion Form are available at the Complaints Cell and in Borough Offices and will also be downloadable from the KEIIP/KMC websites. Grievances /suggestions of affected persons can be dropped into suggestion boxes or conveyed through phone or mail. Affected Persons will also be able to register grievances social, environmental or other, personally at the Complaint Cell and at Borough offices of KMC.
- 33. All complaints (unresolved at local site / Borough level) relating to KEIIP are to be sent to the project Director, KEIIP including those received in the KMC/KEIIP website for redress. The Grievance Redress Officer is responsible to resolve simple unresolved issues and in case of complicated issues, consult/seek the assistance of the Environment/Social Specialist of the DSC / PMU. Grievances not redressed through this process within one month of registration will be brought to the notice of the Project Director, KEIIP. Action taken in respect of all complains will be communicated to the complainant by letter, over phone or e-mail as the case may be.
- 34. Periodic community meetings with stakeholders have been conducted on regular basis, explaining the Grievance Redress Mechanism of the project. Handouts developed in vernacular language have been distributed among the affected persons. Banners and Posters explaining Grievance Redressal process have been displayed at prominent places of subproject area. People have been informed that they can lodge their complaints at every construction sites or Contractors' site office of respective packages. Suggestion Box has also been mounted in KMC Borough Offices of Br. I, XI, XIII, XIV & XVI to cover major portions of subproject areas under KEIIP.
- 35. **Grievance Redress Committee (GRC):** A PMU level GRC has been constituted by the Project Director to address grievances. Grievances not resolved at borough level are referred to PMU level. However, grievances that cannot be resolved at PMU level may be referred to the apex grievance redress committee (GRC). Still unresolved issues may approach the appropriate court of law.
- 36. Time period for grievance redress at each level are as follows:
  - i) Site level 7 days

ii) Borough level - 7 days

ii) GRC - PMU level - 15 days

iv) Apex GRC- 15 days

#### V INSTITUTIONAL ARRANGEMENT

- 37. An institutional arrangement is in place for the project that ensures all sub-projects are implemented in compliance with ADB SPS, 2009. The subproject is being implemented and monitored by the Project Management Unit (PMU). At the PMU level, there are two safeguard specialists' responsible environmental and social safeguards. PMU Environment Specialist is the overall in-charge on Environmental safeguard of the program. The responsibilities of the Environmental Specialist ensures that (i) environmental safeguard issues are addressed; (ii) EMP/ approved Site Environment Plan (SEP) is implemented; (iii)physical and non-physical activities under the subproject are monitored; and (iv) monitoring reports are prepared on time and submitted to ADB. Safeguard Monitoring Unit (SMU) of PMU is ensuring field level monitoring and safeguard documentation.
- 38. For ensuring social safeguards for the project the Social Safeguard Specialist of PMU is supported by Safeguard Monitoring Unit (SMU). The PMU Social Safeguard Specialist ensures monitoring and implementation of social safeguards at subproject locations. The PMU Social Safeguard Specialist is supported by the Social Safeguard Specialist from Design and Supervisions Consultants (DSC) who is also responsible for regular monitoring follow up and supports the SMU team with handling of social issues at subproject locations.
- 39. The Safeguard Monitoring Unit is responsible to: (i) conduct site visits to all sub- project locations in regular intervals, (ii) orient Contractors and its workers on social safeguard, so that the implementation work is carried out in compliance, (iii) community consultation and awareness programs at subproject locations, (iv) collect information related to grievance/complaints and duly informs higher authorities of the Project and Contractor Engineers for redress, and (v) prepare monthly progress report and monitoring reports.

#### VI MONITORING RESULTS - FINDINGS

40. In the present reporting period, physical progress of work is yet to begin for subprojects. The project areas have been visited by the safeguard team from PMU, DSC along with the DSC Engineers in presence of the Contractors. There are no major findings as the work is yet to be started.

#### VII FOLLOW UP ACTIONS, RECOMMENDATION AND DISCLOSURE

- 41. The follow up actions for the next phase are as follows:
  - Continue monitoring of the subproject implementation to assess the IR impacts and accordingly mitigate the issues
  - Continue to conduct stakeholder consultation at the subproject locations
  - Create awareness among community people in subproject implementation locations on grievance redress mechanism and to use it